



# TASKalfa 1800 / TASKalfa 2200 TASKalfa 1801 / TASKalfa 2201

## Product Library v.2.1 EUR Release Notes

February 21st, 2014

### DVD Contents

Printer Drivers	Version	Windows XP	Windows Server 2003	Windows Vista Windows 7	Windows Server 2008	Windows Server 2008 R2	Windows 8	Windows Server 2012
GX Driver	6.0.2423	✓	✓	✓	✓	✓	✓	✓
GX XPS Driver	3.0.2423			✓	✓	✓	✓	✓

FAX and Scanner Drivers	Version	Windows XP	Windows Server 2003	Windows Vista Windows 7	Windows Server 2008	Windows Server 2008 R2	Windows 8	Windows Server 2012
TWAIN Driver	1.5.22.25	✓	✓	✓	✓	✓	✓	✓
WIA Driver	1.5.2231			✓	✓	✓	✓	✓
FAX Driver	3.6.2304	✓	✓	✓	✓	✓	✓	✓

Utilities	Version	Windows XP	Windows Server 2003	Windows Vista Windows 7	Windows Server 2008	Windows Server 2008 R2	Windows 8	Windows Server 2012
KYOCERA Net	5.3.7116.1	✓	✓	✓	✓	✓	✓	✓

Viewer**								
KYOCERA Client Tool	1.2.23.21	✓	✓	✓	✓	✓	✓	✓
Quick Network Setup	2.0.11	✓*	✓*	✓			✓	

(\*) Supports 32-bit version of Windows operating systems only.

(\*\*) Does not support local connection.

- For **Mac OS X 10.5** or higher, install PPD Driver version 1.0.2022 [08-22-2013].  
**Note:** Mac OS X drivers are located in the **\Mac OS X** folder. Please follow the instructions in the README file to unpack and install the drivers.
- For **Linux**, install PPD Driver version 8.1305 [05-31-2013].  
**Note:** Linux PPDs are located in the **\Linux** folder. Please follow the instructions in the ReadMe.htm file in this folder to install the PPD files.
- Driver Info is located in the \Utility\ folder on the DVD.

## Documentation on this DVD

- We recommend Adobe® Reader® 8.0 or later to read the PDF documentation. Earlier versions might not display the content correctly.

Document	Location	Supported languages
this file (readme.html)	\Document\readme	English
Operation Guides	\Document	English, French, German, Italian, Spanish, Catalan Portuguese, Czech, Danish, Finnish, Greek Hungarian, Dutch, Norwegian, Polish, Romanian Russian, Swedish, Turkish, Arabic, Chinese (trad./simpl)*
FAX Operation Guides	\Document	English, French, German, Italian, Spanish, Russian
Kyocera Command Center RX User Guide	\Document	English

Printer Driver User Guide	\\Document	English
Network FAX Driver User Guide	\\Document	English
KYOCERA Net Viewer 5.3 User Guide	\\Document	English

\*supported partially.

## Known Issues:

### All Windows Operating Systems

The DVD menu may not launch properly if the Windows operating system is not updated with the latest service packs and critical updates.

**Solution:** Update the Windows operating system with the latest service packs.

KYOCERA Net Viewer may not install correctly on PCs using Microsoft Windows Installer before 3.1 v2.

**Solution:** Update to the latest service pack and install the latest Microsoft Windows Installer.

GX (XPS) DRIVER did not upgrade.

**Solution:** Uninstall the earlier GX (XPS) DRIVER and install the GX (XPS) DRIVER.

When updating a utility using the DVD Software Installer, the utility installed incorrectly. This is a known issue with the Microsoft Windows Installer.

**Solution:** Uninstall the previous version of the utility before installing the new one.

Selecting some screen resolutions and text sizes may cause parts of the Driver User Interface to disappear.

**Solution:** Adjust your screen resolution and text size so that all buttons on the User Interface are visible.

Installing the KYOCERA Client Tool on Windows XP and Server 2003 requires the Microsoft Visual C++ 2005 SP1 Redistributable (x86) package.

**Solution:** Download this package from the Microsoft website.

Feed method cannot be configured in Client Tool when the SSL check box is selected in the settings dialog that opens from Scan > Preferences. This occurs when SSL or Enhanced WSD over SSL is disabled on the device.

**Solution:** The TWAIN Driver requires SSL for communication. Check Client Tool, CCRX, and the actual device to ensure the following are ON: SSL and Enhanced WSD over SSL.

The Duplex feature is enabled only when a Duplex unit is installed.

Status Monitor is not available from the client side in a server-client environment on Microsoft Windows Server 2003 and 2008.

Adobe® Reader® 8.0 or later is required to read the PDF documentation.

Some versions of Internet Explorer display the following warning when the Readme file is opened from the DVD.

**Active content can harm your computer or disclose personal information. Are you sure that you want to allow DVDs to run active content on your computer?**

**Solution:** Click Yes to open the file. The Readme file is pure html without active content, but some versions of Internet Explorer display a warning for any html document that is launched from an external drive.

A FAX number can only be registered with numerals (0,1,2...) and the following characters: “ \* “ (asterisk) , “ – “ (dash), “ # “ (pound sign), or a “ “ (space).

### **Windows XP / Vista / Windows 7 / Windows 8**

Although a user has administration privileges on a machine, the user may not have admin privileges for a printer running on that machine.

**Solution:** Run the driver in administrator mode by choosing "Run as Administrator".

### **Windows Server 2008 R2 / Windows 7**

"Error – Sent to Printer" error when you try to send a large print job to a Web Services for Devices-based printer in Windows Server 2008 R2 or in Windows 7.

**Solution:** A supported hotfix is available from Microsoft. Please refer to <http://support.microsoft.com/kb/2276594/en-us?sd=rss&spid=14019> for details and instructions.

### **Windows XP / Vista / Windows 7, FAX DRIVER Only**

To use a server for point and print in Windows7 or Vista, select the “Render print job on client computers” checkbox in the Sharing tab.