

Release Notes

April 17, 2013

Contents

Drivers	Version
KX DRIVER	6.0.2726
NETWORK FAX DRIVER	3.8.3508
TWAIN DRIVER	2.0.1514

Known Issues:

If the KX DRIVER is uninstalled immediately after installation, the uninstallation fails.

Solution: Restart the PC and uninstall the KX DRIVER.

Status Monitor is not available from the client side in a server-client environment on Microsoft Windows Server 2003 and 2008.

The color of characters printed larger than 72 point differs from smaller characters when “Download as bitmaps” is selected in Font Settings.

Solution: Change the font setting in the Imaging tab of Printing Preferences to “Download as outline”.

Some versions of Internet Explorer display the following warning when the Readme file is opened from the DVD.

Active content can harm your computer or disclose personal information. Are you sure that you want to allow DVDs to run active content on your computer?

Solution: Click Yes to open the file. The Readme file is pure html without active content, but some versions of Internet Explorer display a warning for any html document that is launched from an external drive.

A FAX number can only be registered with numerals (0,1,2...) and the following characters: “ * “ (asterisk) , “ – “ (dash), “ # “ (pound sign), or a “ “ (space).

On Windows Terminal Server and Cluster Server, features normally installed by Optional Components Wizard are not available. This affects Output to PDF, Color Optimizer, Security Watermark, Common Profiles and other extended Driver functions.

When printing from a 32bit application running on a 64bit Windows operating system with Job Accounting enabled, no account codes are sent to the print device and the device displays an “Invalid Account Code” error message.

Solution: Enable the “Print directly to the printer” option in the Advanced tab of Printer Properties, or use a 64bit version of the application.

For devices with CF cards, the RAM disk is set to off when a driver is installed using the Add Printer wizard.

Solution: Go to Printer Properties > Device Settings, click the Auto Configure button, and then clear the "Silent auto configuration" check box.

Although a user has administration privileges on a machine, the user may not have admin privileges for a printer running on that machine.

Solution: Run the driver in administrator mode by choosing "Run as Administrator".

EMF (enhanced metafile) spooling is not supported for KPD L printing.

An extra blank page prints when a Microsoft Word 2007 document is printed when both mixed paper sizes and Duplex is selected. This is a known limitation in Word 2007.

Some objects in PowerPoint 2007 do not print in Poster mode for 3x3 pages or more. This is a known limitation in PowerPoint 2007.

In Vista and Windows 7, Custom Paper Size is missing from the Paper Size list of Windows Photo Gallery/Photo Viewer. This is a known limitation in the Photo Printing Wizard (PPW) application.

Interactive services dialog detection messages pop-up when printing mixed sized documents in booklet mode on the 64-bit version of Vista.

When adding a 32-bit driver to a shared printer on a server running a 64-bit version of Windows, the model name may appear multiple times in *Share this Printer*.

Solution: To avoid displaying multiple model names, choose "Have Disk" when using the "Additional Drivers..." option and browse to the x86 driver INF file for the desired model to install it.

KPD L pass through mode fails for some Adobe products. This is a known limitation in Adobe products on Vista and Windows 7.

The ICM profile is not installed automatically.

Solution: If your specific color printing needs require the ICM profile, please install it manually using Properties --> Color Management --> Add... .

When printing from 64-bit Adobe applications such as Acrobat Reader in KPD L pass through mode, watermarks will not print.

Application-based printing is not supported on 64-bit versions of Windows.

Smart duplex printing is not supported in booklet mode.

Print Preview is not supported for KPD L pass through mode with applications like Adobe Acrobat.

The following advanced driver settings will not be displayed on the Print Preview: outer n-up borders, poster assembly marks, 180-degree rotation, color adjustment, gutter, EcoPrint, Prologue/Epilogue.

A blank page is printed when printing multiple complex pages with Print Preview, GDI compatible mode, and 16-up and higher selected at the same time.

Solution: Turn off Print Preview to print correctly.

“Interactive Services” dialog displays in some cases with Print Preview, such as manual duplex in Vista.

While Print Preview dialog is active for one document, all other open documents of the same application cannot be accessed. This is a known limitation in Windows.

Solution: Close the Print Preview dialog to access the other open documents.

Grid lines may appear on some images in Print Preview because of moiré effects. However it will not affect the output.

Print Preview navigation buttons are not displayed when printing from Internet Explorer on Windows XP.

Solution: As a workaround, the print preview can be navigated using the arrow keys to navigate, Enter to print, and ESC to cancel and close the preview window.

(C) 2013 KYOCERA Document Solutions Inc.