



KM-2540 / KM-3040 Product Library

Version 1.0 EUR / 04.12.2007

Release Notes

CD Contents

(1) Printer Drivers:

	Operating System(s):	Version:
• KX Printer Driver (Generic)	Windows 98, Me, NT4	4.2.1409b
• KX Printer Driver	Windows 2000, XP, Server 2003	4.2.1913a
	Windows Vista	4.3.0717
• PCL Mini Driver (Generic)	Windows 98, Me, NT4	3.2
• PCL Mini Driver	Windows 2000, XP, Server 2003	4.0
	Windows Vista	1.0
• KPDL Mini Driver (Generic)	Windows 98, Me, NT4	8.4 [09-04-2007]
• KPDL Mini Driver	Windows 2000, XP, Server 2003	8.4 [07-19-2007]
	Windows Vista	8.4 [07-19-2007]
• PPD Driver	Mac OS 9, OS X	8.4 [07-19-2007]
	Linux	8.4 [07-19-2007]
• Novell NPDS	Windows 2000, XP	4.2.1609
• SAP Device Types (PCL, PCL ISO Latin-2, PRESCRIBE)	SAP Release 4.5A and later	1.2

(2) Utilities:

• KM-NET Viewer(**)	Windows 2000, XP, Vista	4.4.0713
• KM-NET for Direct Printing	Windows 2000, XP, Vista	2.2.1315
• KM-NET for Clients(**)	Windows 2000, XP, Vista	3.4.0713
• KPrint	Windows 2000, XP(*)	5.1.7
• Quick Network Setup	Windows 2000, XP(*), Vista	2.0.7
• Driver Deleter	Windows 2000, XP	2.9.1523

(3) Other Components:

• Language Monitor	Windows 2000, XP(*) XP(64-bit version)	0.3.259.8 1.0.0.1
• Optional Components Wizard	Windows 2000, XP, Vista	1.6.0713
• KM Installer (KMInstall.exe)	Windows 2000, XP	1.2.0726
• KM Installer (KMInstallVista.exe)	Vista	1.2.0726
• KM Uninstaller (KMUnInstall.exe)	Windows 2000, XP	1.2.0726
• KM Uninstaller (KMUnInstallVista.exe)	Vista	1.2.0726

(*) Supports 32-bit version of Windows XP only.

(**) Does not support local connection.

(4) Documentation:

• KM-2540/KM-3040 Advanced Operation Guide & FAX System P Operation Guide	English, German, Spanish, French, Italian
• KM-2540/KM-3040 Operation Guide	18 Languages

- KM-NET for Clients Operation Guide English
- KYOCERA COMMAND CENTER Operation Guide English
- PRESCRIBE Commands / Command Reference English
- PRESCRIBE Commands / Technical Reference English
- KM-NET for Direct Printing Operation Guide English
- KX Driver User Guide English

Generic Driver Installation on Windows 98, Me, and NT 4

The following instructions are for installing printer drivers on Windows 98, Me, and NT 4 systems:

- 1.) Launch the Add Printer Wizard using the Settings option from the Start menu.
- 2.) Follow the steps provided by the installation wizard and browse through the CD to locate the appropriate Oemsetup.inf file. These locations are:

KX Driver for Windows 98/ME:	\PrnDrv\KXDriver\Win9x_Me
KX Driver for Windows NT4:	\PrnDrv\KXDriver\WinNT_2K
PCL Mini Driver for Windows 98/ME:	\PrnDrv\PCL 5e UniDriver\Win9x_Me\language\
PCL Mini Driver for Windows NT4:	\PrnDrv\PCL 5e UniDriver\WinNT4\language\
KPDL Mini Driver for Windows 98/ME:	\PrnDrv\KPDL UniDriver\Win9x_Me\language\
KPDL Mini Driver for Windows NT4:	\PrnDrv\KPDL UniDriver\WinNT4\language\

- 3.) Follow the steps provided by the installation wizard until the printer driver is successfully installed.

General Known Issues

- **Issue:** On a Windows 2000 client using a shared PCL Mini-driver from a 64-bit Windows 2003 server, when attempting to display Printer Properties or Printing Preferences, an error message "Printer Properties cannot be displayed" or "Printer preferences cannot be displayed" is displayed.
Microsoft has acknowledged this is a known issue with the 64-bit version of Windows Server 2003.
Solution: Make sure there is a 32-bit Windows XP Client connected to the same server. Install the shared printer on the Windows XP client and set the Printer Properties and Printing Preferences from the Windows XP Client.
- **Issue:** The CD menu may not launch properly on PCs with Windows systems that are not updated with the latest service packs.
Solution: Update the Windows system with the latest service packs and critical updates.
- **Issue:** KM-Net Viewer and KM-Net for Clients may not install correctly on PCs with versions of the Windows Installer older than 3.1 v2.
Solution: Update the Windows system with the latest service packs or install the latest version of Windows Installer.
- **Issue:** When updating a utility using the CD Software Installer, it may not be installed correctly.
Microsoft has acknowledged this is a known issue with the Windows Installer.
Solution: Uninstall the previous version of the utility before installing the new version.

- **Issue:** Kyocera Scanner Driver, KM-NET for Clients and KM-NET Viewer are not getting installed on some Windows 2000 and Windows 2000 Server systems.

Solution: Update Windows 2000 or Windows 2000 Server with the latest service packs or install Microsoft SOAP Tool Kit 3.0 available from www.microsoft.com.

- **Issue:** KM-Net Viewer can not use domain authentication on Windows Vista operating systems.

Solution: Use the application password on Windows Vista operating systems.

Known Issues for Windows Vista Mini-drivers

The following issues only apply when installing KPDL or PCL mini drivers using the Add Printer Wizard in Microsoft Vista. If you are using the KX Driver, or are using the Software Installer provided on the CDROM menu, please ignore this section.

- **Issue:** Auto-configuration for Printer Memory may not function for some printers with on-board network cards.

Solution: Manually set the value in the Printer Properties.

- **Issue:** Some KPDL mini-driver features are selectable despite not having the associated peripheral device attached to the printer.

Solution: Verify that the associated peripheral device is attached to the printer before using the feature.

- **Issue:** If Device Settings are manually changed on the Printer Properties, the Auto-configuration support for that feature will no longer be activated.

Solution: To re-initiate Auto-configuration support for the setting, reinstall the driver and wait several minutes for Auto-configuration to detect any changes to peripheral devices.

- **Issue:** For the PCL mini-drivers, the paper size "User Defined Size" may appear in some applications as an option. Selecting this paper size will cause the printer to use a default size, such as Letter/A4.

Solution: Please ignore this entry. If a custom size is needed, please add a Custom Form on the Printer Server Properties.

- **Issue:** Driver Deleter will not remove printer drivers that were installed via Add Print Wizard.

Solution:

- (a) Reboot the PC. If this is not possible, make sure all applications using the driver are closed.
- (b) Delete the printers from the Printer Manager.
- (c) Make sure all Printer Property boxes have been closed.
- (d) Right-click on a blank spot in the printer manager to access Printer Server Properties. Select "Run as Administrator", then select "Printer Server Properties".
- (e) Go to the Driver tab on Printer Server Properties.
- (f) Highlight all drivers you wish to remove and click on Remove.
- (g) On the pop-up dialogue, select Remove Driver and Driver Package.
- (h) Click OK on the rest of the screens until you can see that the driver has been removed.

Known Issues for KX Driver for Vista (v4.3)

KX Driver for Vista (v4.3) has the following technical limitations and known issues:

- **Issue:** Custom Paper Size is not included in paper Size list of Windows Photo Gallery. This is a limitation of Photo Printing Wizard (PPW) application.
- **Issue:** KPDL pass through mode fails printing in Illustrator 10 (Illustrator CS). This is a bug in Illustrator 10 on Vista.
- **Issue:** In Vista, a user may have administrative privilege on a machine; however this does not mean that the user has admin privileges on a printer driver running on the machine.

Solution: Run the driver in administrator mode by choosing "Run as Administrator".

- **Issue:** An additional blank page is printed when print options collate and duplex modes are both enabled. This is caused by a bug in Word 2007.
- **Issue:** Driver Deleter and KM Uninstaller will not remove printer drivers that were installed via Add Print Wizard.

Solution:

- 1) Reboot the PC. If this is not possible, make sure all applications using the driver are closed.
- 2) Delete the printers from the Printer Manager.
- 3) Make sure all Printer Property boxes have been closed.
- 4) Right-click on a blank spot in the printer manager to access Printer Server Properties. Select "Run as Administrator", then select "Printer Server Properties".
- 5) Go to the Driver tab on Printer Server Properties.
- 6) Highlight all drivers you wish to remove and click on Remove.
- 7) On the pop-up dialogue, select Remove Driver and Driver Package.
- 8) Click OK on the rest of the screens until you can see that the driver has been removed.

- **Issue:** Kyocera generic printer drivers do not support Post Installer.
- **Issue:** KPDL is not supported by the 64bit version of KX Driver.
- **Issue:** Silent Auto-configuration feature is only available for KACT2 supporting models.
- **Issue:** Interactive services dialog detection messages pop-up when printing mixed sized documents in booklet mode on 64bit version of KX Driver 4.3.
- **Issue:** HTML Help is only available in English.
- **Issue:** Some objects in PowerPoint 2007 are not being printed in Poster mode for (3x3 pages or more).
- **Issue:** EMF (enhanced metafile) spooling is not available for KPDL printing.
- **Issue:** Plug-in modules (Output to PDF) are not supported by the 64bit version of KX Driver 4.3.
- **Issue:** Security Watermark is not supported by the KX Driver 4.3.