



**Release Notes for the
Product Library CD-ROM
KM-1635 / KM-2035 / KM-1648
Version 2.0
July 29th, 2008**

Please note that although KM-1648 is supported by drivers and utilities, this model may not be available in your country.

CD Contents

Printer Drivers	Version	Windows 2000	Windows XP	Windows Vista	Windows Server 2000 Server 2003	Windows Server 2008
GX Printer Driver	4.4.0613	X	X	X	X	X

Utilities	Version	Windows 2000	Windows XP	Windows Vista	Windows Server 2000 Server 2003	Windows Server 2008
KMPrint	2.0.0	X	X	X	X	X
Quick Network Setup	2.0.7	X	X*	X	X*	
Driver Deleter	2.9.2619	X	X			

Other Components	Version	Windows 2000	Windows XP	Windows Vista	Windows Server 2000 Server 2003	Windows Server 2008
Status Monitor (KMSTMVMT.exe)	3.0.17.21	X	X	X	X	X
Status Monitor (KMSTMNW.exe)	3.0.18.5	X	X	X	X	X
Language Monitor (32-bit)	1.0.5.21	X	X*	X*	X*	X*
Language Monitor (64-bit)	1.0.5.21		X**	X**	X**	X**
Optional Components Wizard	2.0.1615	X	X	X	X	X
KM Installer (KMInstall.exe)	2.0.1806	X	X		X	
KM Uninstaller (KMUnInstaller.exe)	2.0.1806	X	X		X	
KM Installer (KMInstallVista.exe)	2.0.1806			X		X
KM Uninstaller (KMUnInstallVista.exe)	2.0.1806			X		X

(*) Supports 32-bit version of Windows operating systems only.

(**) Supports 64-bit version of Windows operating systems only.

On the CD, KMPrint is in the \Network\ folder and Driver Deleter is in the \Utilities\ folder.

Known Issues:

All Windows Operating Systems

The CD menu may not launch properly if the Windows operating system is not updated with the latest service packs and critical updates.

Solution: Update the Windows operating system with the latest service packs.

When updating a utility using the CD Software Installer, the utility installed incorrectly. This is a known issue with the Microsoft Windows Installer.

Solution: Uninstall the previous version of the utility before installing the new one.

Windows XP / Vista

Although a user has administration privileges on a machine, the user may not have admin privileges on for a printer running on that machine.

Solution: Run the driver in administrator mode by choosing "Run as Administrator". Driver Deleter and KM Uninstaller will not remove printer drivers installed with the Add Print Wizard.

Solution:

1. Reboot the PC. If this is not possible, make sure that all applications using the driver are closed.
2. Delete the printers from the Printer Manager.
3. Close all Printer Property boxes.
4. Right-click on a blank spot in the printer manager to access Printer Server Properties.
5. Select **Run as Administrator**.
6. Select **Printer Server Properties**.
7. On the Driver tab, highlight all drivers that you wish to remove and click on **Remove**.
8. On the pop-up dialogue, select **Remove Driver** and **Driver Package**.
9. Click OK on the rest of the screens until you can see that the driver has been removed.

Windows XP / Vista, GX Driver Only

EMF (enhanced metafile) spooling is not supported for KPDLL printing.

Status Monitor is not supported on the client side for the Client/Server environment.

HTML Help is supported only in English.

An extra blank page prints when a Microsoft Word 2007 document is printed with both mixed paper sizes and Duplex is selected. This is a known limitation in Word 2007.

Some objects in PowerPoint 2007 do not print in Poster mode for 3x3 pages or more. This is a known limitation in PowerPoint 2007.

Security Watermark is not supported in 64-bit operating systems.

In Vista, Custom Paper Size is missing from the Paper Size list of Windows Photo Gallery. This is a known limitation in the Photo Printing Wizard (PPW) application.

Interactive services dialog detection messages pop-up when printing mixed sized documents in booklet mode on the 64-bit version of Vista.

When adding a 32-bit driver to a shared printer on a server running a 64-bit version of Windows, the model name may appear multiple times in *Share this Printer*.

Solution: To avoid displaying multiple model names, choose "Have Disk" when using the "Additional Drivers..." option and browse to the x86 driver INF file for the desired model to install it.

When printing Letter, A4, B5 and 16K, some objects may not be printed on 64bit versions of Microsoft Windows.

Solution: In most cases, this issue can be fixed by printing the pages using short-edge feed (Letter-R instead of Letter, etc.), or switching from Portrait to Landscape.

Driver upgrade on Windows Vista using versions 4.3 and earlier is not supported because 4.3 and earlier versions were not officially supported for Windows Vista.